



## TERMS & CONDITIONS FOR TRAVELING WITH REWILD

**TRAVELING WITH REWILD MEANS EMBARKING ON A SPECIAL ADVENTURE. WE TAKE YOU INTO THE WILDERNESS, BACK TO BASICS, SOMETIMES FAR AWAY FROM THE CIVIL WORLD. THEREFORE, REWILDING WITH US GOES UNDER THE FOLLOWING CONDITIONS.**

### **Book, pay and cancel**

A booking is made through the website. After you've completed the booking form on the website, the booking is final. You will receive a confirmation of receipt by email. Subsequently, you will receive information about the financial settlement of the trip from STO Garant by email. Depending on the time of booking, you will receive a request to make a deposit. If you book shortly before departure, you must pay the entire travel sum in one go. For all bookings, the full travel sum must be paid before departure. A deposit is 20% of the total travel sum. In case of cancellation of the trip, the following rates apply:

- up to and including 8 weeks before the day of departure: the deposit and already paid permits
- between 7 weeks and 4 weeks before departure: 50% of the travel sum;
- between 4 weeks and 2 weeks before departure: 75% of the travel sum;
- from 2 weeks before departure: 100% of the travel sum.

The cancellation conditions of the relevant companies apply to booked parts of the journey by public transport. Transferring a trip to another person who meets all the conditions is possible if the conditions of all travel service providers involved allow this. If airline tickets are part of the trip, transfer of the airline tickets is generally not possible. This is only possible if a new flight ticket is booked at the expense of the traveler.

### **Guarantee arranged: STO Garant**

To comply with the legally required guarantee, Rewild uses STO Garant, a guarantee scheme recognized by the Netherlands Authority for Consumers and Markets (ACM). You can check this via the STO Garant participants page ([www.sto-garant.nl/participants](http://www.sto-garant.nl/participants)). All information about STO Garant can be found on [www.sto-garant.nl](http://www.sto-garant.nl). With every (travel) offer from Rewild on this website, you can read whether the guarantee of STO Garant entails. In the guarantee scheme you can read what the guarantee entails and which conditions apply. You can find this guarantee scheme on the STO Garant website (<http://www.sto-garant.nl/downloads>). If the guarantee of STO Garant applies to your booking, you do not pay the travel sum to Rewild, but to the escrow account of Stichting Derdengelden Certo Escrow. This is a payment service provider registered with De Nederlandsche Bank (DNB) and the Netherlands Authority for the Financial Markets (AFM). This third-party fund foundation guarantees your travel sum until the end of the booking. The day after the trip, the travel sum is released to Rewild. Should Rewild become financially insolvent before the end of your booking, STO



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Garant will execute the guarantee. In the guarantee scheme you can read how you can claim this in that case.

### **Flights and other public transport**

In some cases, a bus ticket, a train ticket or a taxi ride is included in the fare. Where appropriate, this will be clearly indicated in the travel information. Flight tickets, however, are generally always excluded from the booking at Rewild.

### **Price and travel changes**

Rewild can change the travel sum up to 20 days before departure because of price changes in the costs of fuel or other energy sources, taxes or fees of third parties not directly involved in the execution of the Trip and/or exchange rates. If the increase is more than 8% of the travel sum, you can cancel the booking free of charge. Rewild will inform you about changes in the travel schedule or travel times via the contact details known to Rewild. If necessary, Rewild can make substantial changes to the trip. This also includes offering an alternative trip that is of at least equal quality if reasonably possible. In that case you can accept the change or terminate the agreement without paying cancellation costs.

### **Minimum number of participants**

Rewild guarantees a trip from the moment the minimum number of participants is reached. This number may differ per trip and is indicated on the website. If the minimum is not met, Rewild can cancel the trip. Where appropriate, payments made to Rewild will be refunded.

### **Trip description and itinerary**

The content of a trip is clarified in an extensive travel description that we provide in a timely manner and can be found on the website. The stated travel prices are per person, unless expressly stated otherwise. The offered travel sum includes all unavoidable additional costs known in advance. The stated travel time is stated in whole days, whereby the day of departure and arrival are counted as whole days. Rewild provides general information about the country and area of travel that is relevant to that particular trip. You are responsible for informing yourself about matters that may concern you personally during the trip.

### **Personal information**

You must properly indicate special preferences or requirements before departure, after which the Rewild team will assess whether these can be realized. It is also important that you provide Rewild with information about your medical, physical and mental condition, as well as other essential information that may be important for the execution of the trip or that may affect the safety of you or your travel companions. To do this, you must answer all questions when filling in the booking form on the website. If you fail to provide this information, Rewild reserves the right to deny you participation in the trip. This may be associated with cancellation fees and possibly other resulting costs.



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### **Insurance**

Having personal travel insurance with mountaineering coverage (including helicopter repatriation) is conditional when traveling with Rewild. Before departure of the trip, we will ask you for your insurance information, for a quick and adequate handling in the event of a calamity. A cancellation insurance is highly recommended. Furthermore, make sure that you have necessary travel documents, such as a passport, visa, vaccination certificates, etc.

### **Responsibility**

Rewild ensures a safe and responsible journey. To this end, Rewild works with certified guides such as (international) Mountain Leaders, Heeresbergführers and Wilderness Guides. Extensive risk analyses are also carried out prior to departure, emergency protocols are drawn up and Rewild guides are trained in Wilderness Advanced First Aid. Participation in Rewild travel is at your own risk. Rewild is in no way liable for damage or loss of personal property and/or injury to participants unless there is negligence. Participants are always responsible for their own actions during activities. The Rewild guide may deny participants participation in the entire activity, or certain parts thereof, based on its own assessment. Participants of Rewild trips must have a good basic condition.

### **Minor travel participants**

If you are younger than 18, we need a signed statement of consent from your parents or authorities after booking.